

**Curriculum Vitae** 

#### Dr. Jamal Mohamed Twati Professor of MIS & Chair of MIS Division Libyan Academy for Postgraduate Studies P. O. Box 219 Tripoli, Libya Mobile + 218 (091) 338 1213 Mobile + 218 (092) 679 3956 jamal.twati@academy.edu.ly gtwati@gmail.com www.alacademia.edu.ly/drJamal

Personal Male, Married, DoB 1957, Non-smoker

### **Education**

2006	Ph.D. "Management Information Systems"
	Griffith University, Australia.
2002	Master of Information Technology
	Queensland University of Technology (QUT), Australia.
1992	MBA "Computer Information Science"
	Western International University, U.S.A (London Campus).
1984	B.Sc.: Business Administration, "Management Information Systems".
	Minors: Engineering and Mathematics
	California State University, Sacramento, U.S.A

#### Awards

2007	The Academy of Graduate Studies High Award for Designing and Implementing
	Curriculum for Master's Degree Program in Management Information Systems,
	Libya.
2005	Griffith University, Postgraduate Scholarship, Australia
2005	Griffith Business School, RHD Scholarship, Australia.
2000	Ministry of Education, Master & PhD Scholarships, Libya.
1999	National Award for Designing and Implementing a Curriculum for High National
	Diploma in Management Information Systems, Libya.
1990	Ministry of Training and Development, Master Degree Scholarship, Libyan
1979	Ministry of Education, Scholarship B. Sc Degree, Libya.

### <u>Training</u>

2004	Certificate in Statistics and Research Design, Griffith University, Australia.
2001	Teaching Skills Workshop, QUT, Australia.
2001	Tutors' Development Workshop, QUT, Australia.
2000	EndNote (Referencing Program) workshop, QUT. Australia.
1986	Work Standards and Evaluations Training Workshop, Amman, Jordan.

### **<u>Professional Experience</u>**

### Full-time:

2017 – Now	Director of International Cooperation Office
	The Libyan Academy
2011 – Now	Head of Management Information Systems Division.
	Academy of Graduate Studies, Libya.
2008 - 2010	Dean, School of Managerial and Financial Sciences.
	Academy of Graduate Studies, Libya.
2006 - 2007	Assistant Dean, Academic Affairs and Head of Information Systems Division,
	Academy of Graduate Studies, Libya.
1998 - 2000	Head, Information and Documentation Centre.
	National Institute of Public Administration, Libya.
1988 - 1997	Head of Information and Documentation Department, teaching various courses in
	management related areas such as: Introduction to Information Systems, Introduction
	to Management Science, Office Automation, Production Management, Operations
	Research and other courses in my area of expertise and as needed.
	National Institute of Management, Libya.
1985 - 1987	Researcher, National Committee of Work Standards.
	The Ministry of Civil Services of Libya.

### Part-time

2015 – Now	Lecturer, American University of Libya, Tripoli - Libya.
2013 – Now	Member of The Libyan Vision 2030 Committee (Appointed by the Prime Minister
	of Libya).
2010 - 2014	Chair Board of Directors and Executive Manager at The Investment Company for
	Technology Services (ICTS), Tripoli, Libya.
2006 – Now	Lecturer, Post Graduate Studies, Computer Science Department
	University of Tripoli. Libya.
2001 - 2002	Lecturer, School of Information Systems,
	Queensland University of Technology, Australia.
1993 – 1999	Lecturer, Faculty of Commerce and Political Science.
	University of Tripoli, Libya.
1993 – 1999	Lecturer, High Institute of Administrative Science. Libya.
1996 – 1999	Head, Scientific Committee

Iben Al-Hitem High Institute for Management and Accounting, Libya.

# **Research Interest**

•

Management Information Systems (MIS) adoption, Societal and Organisational Culture and the Adoption of MIS, Cross cultural studies in Information Systems, Enterprise Resource Planning (ERP), Enterprise Systems (ES), Strategic Planning

### PhD Level

Abdurzag Lajely, Academy of Graduate Studies, Thesis Title "Designing a Framework for Building Relationships Between Knowledge Management and Customers in the Banking Sector of Libya. (Completed 2018)

### Master Level Completed

- Farag Elsharief, thesis title "Critical Success Factors of ERP Implementation in Libyan Industry Sector", The Academy of Graduate Studies, Tripoli Libya (2008).
- Sana Ramadan Hmaid, thesis title "The Role of Top Management in Adopting and Implementing ERP Systems: The Case of Electricity Company", The Academy of Graduate Studies Tripoli Campus, (2009)
- Salem Gajbona, thesis title "Materials Requirements Planning System (MRP) in Improving Organizational Performance: A study of Libya Industrial Organizations", The Academy of Graduate Studies Misurata Campus, (2012).
- Hajer Juma Abdul Alay, thesis title "The Relationship Between Total Quality Management and Improving Performance: A Case Study on Libyan Banking Sector" The Academy of Graduate Studies, Misurata Campus, (2013).
- Faraj Eshref, thesis title "Determining Success Factors in Implementing ERP in Libyan Industrial Organizations, The Academy of Graduate Studies, Tripoli Campus, 2010.

#### **Master Level in Progress**

- Abduraouf Elesawey, The Academy of Graduate Studies, Tripoli Branch. Thesis title "The Impact of (ERP) Enterprise Resources Planning Effectiveness on the Organization Performance Excellence: An Empirical Study in the Alaseel Food Processing Company (Elmazraa).
- Hoda Abd-Rabouh, The Academy of Graduate Studies, Tripoli Branch. Thesis

title "The Effect of E-government in SM's Management Performance: The Case of Libyan Organizations".

- Asmahan Mohamed Elmabrouk, Ejabel Elgharbi University, Gharian. Thesis title
   "The Role of Top Management in Establishing Organizational Culture: The
  - Case of Africia Air Line Company, Libya.
- Ali Mohamed Eshebany, College of Higher Studies for Security Sciences. Thesis title "Determining the Possibility to Apply Electronic Management in the

title "Determining the Possibility to Apply Electronic Management in the Immigration and its Role in Improving Employees' Performance"

 Ali Esoul, College of Higher Studies for Security Sciences, Thesis title "The Role of Strategic Planning Requirements in Diminishing Disasters Harms".

# PhD Level:

- Fouad Omran Salem Gahwash (2013), thesis title "The Role of Information and Communication Technologies in Enhancing Customer Relationships in the Libyan Banking Sector" University of Wollongong Australia.
- Omar Massoud Salem Ali (2016), thesis title "The Perceived Benefits of Cloud Computing Technology for Regional Municipal Governments and Barriers to Adoption" University of Southern Queensland, Australia.
- Fawzi Yousif Ahmed Khairy (2016), thesis title "Information Literacy in the Academic Society: A Field Study on Students from Elmorgeb University, El- Khomes, Libya.
- Tarik Rajab Mabad (2021), thesis title "The Role of Radio Frequency Identification (RFID) in Improving the Supply Chain Performance of Small and Medium Construction Companies in Australia and Enhancing Their Competitiveness in the Marketplace", University of Southern Queensland, Australia.

## Master Level:

- Sasi Mohamed Elbakai, Academy of Graduate Studies Tripoli Branch.
- Saleh Mohamed Yousef, Academy of Graduate Studies Tripoli Branch.
- Zaid Saad Rashwan, Academy of Graduate Studies Misrata Branch.
- Khaled Elbasheer Mohamed, Al Jabel El-Garbi University.
- Ahmed Abobaker Ahmed, Tripoli University.
- Omran Ammar Eteer, College of Higher Studies for Security Sciences- Tripoli.

## <u>Languages</u>

Arabic – fluent (speaking, reading, and writing). English – fluent (speaking, reading, and writing).

## <u>Affiliations</u>

ISCAR	International Society for Cultural and Activity Research.
ISIAA	Member of the International Scientific Institute of Administration, Brussels,
	Belgium. Libyan Branch.
PSA	Postgraduate Student Association representative, Faculty of Information
	Technology, QUT (2001 – 2002).

## Publications (English)

- Twati, J. and J.G. Gammack (2004). The Impact of Organisational culture Innovations on the Adoption of IS/IT: The Case of Libya. The 2004 International Research Conference on Innovations in the Information Technology (IIT204). Dubai, UAE.
- Twati, J. and J.G. Gammack (2006). The Impact of Organisational Culture Innovations on the Adoption of IS/IT: The Case of Libya. Journal of Enterprise Information Management, 19 (2), pp 175-191.
- Twati, Jamal (2006). Societal and Organisational Culture and the Adoption of Management Information Systems in Arab Countries. Unpublished PhD Thesis, Griffith University, Brisbane, Queensland, Australia.

- Twati, Jamal (2006). The Influence of Societal Culture on the Adoption of Information Technology. 1<sup>st</sup> International Symposium on Information Systems Modelling and Development. The Academy of Graduate Studies. Tripoli, Libya. June 23-25, 2007.
- Twati, Jamal (2006). The Influence of Societal Culture on the Adoption of Information Systems: The Case of Libya. The 7th IBIMA Conference on Internet & Information Systems in the Digital Age. Brescia, Italy.
- Al-Mabrouk, K; Soar, J. Twati, J. (2008). Emerging Issues for Successful Information Technology Transfer in Libya — Results of a Delphi Study. 2<sup>nd</sup> Libyan International Symposium on Information Systems Modelling and Development. Academy of Graduate Studies, Tripoli, Libya. January 19 - 20, 2008.
- Al-Mabrouk, K; Soar, J. & Twati, J. (2008). Building a Model for Understanding and Improving Information Technology Transfer Process in the Arab Countries. 2<sup>nd</sup> Libyan International Symposium on Information Systems Modelling and Development. Academy of Graduate Studies, Tripoli, Libya. January 19 - 20, 2008.

#### **Publications** (Arabic)

- التواتي ، جمال محمد ( 2007 ) ، دور المعلومات في تطوير الخدمات بالقطاع العام، ندوة تطوير الخدمات في
  القطاع العام في ظل تنمية المعلومات والاتصالات، المعهد الوطني للادارة، طرابلس ليبيا.
- التواتي ، جمال محمد التواتي ( 2007 ) ، تحسين وتطوير اساليب نظم الاتصالات بما يحقق أهداف تطوير
  الخدمات بالقطاع العام، ندوة تطوير الخدمات في القطاع العام في ظل تنمية المعلومات والاتصالات، المعهد
  الوطني للإدارة، طرابلس ليبيا.
- محمد، عبدالمجيد حسين؛ التواتي، جمال محمد؛ البكري، اسماعيل (2009)، نموذج المستوى الاعلى لانطولوجيا
  الجاهزية الالكترونية للتعليم الالكترونى فى مؤسسات التعليم العالي، المؤتمر الثالث للعلوم الاساسية، 52 27
  ، ابريل، غريان ليبيا.
- العجيلي، عبدالرزاق نصر؛ التواتي، جمال محمد (2019) أثر العوامل الفردية، الفصلية، الثقافية والتقنية في تشارك المعرفة بين طلاب الأكاديمية الليبية طرابلس، مجلة جامعة صبراتة العلمية، ع (5)، ص ص 46–74.
- المبروك ، خيرية عمر؛ التواتي، جمال محمد (2021)، الاستغراق إلوظيفي وعلاقته بالذكاء العاطفي لدى افراد
  القوى العاملة بشركة المدار للاتصالات طرابلس، مجلة الجامعة ، السنة الحادية عشر، ع (21)، ص ص 89
  114 114
- التواتي، جمال محمد؛ فرج، اسمهان محمد (2021)، القيادة الإدارية ودورها في نشر الثقافة التنظيمية: دراسة تطبيقية بجامعة الجبل الغربي سابقا، مجلة الأكاديمية للعلوم الإنسانية والاجتماعية، ع (20)، ص ص 117-143.

#### **References**

Professor John Gammack College of Technological Innovation Zayed University Abu Dhabi Campus, UAE Phone: +9712 5993490 Email: John.Gammack@zu.ac.ae

Professor Michelle Barker Professor of Management Griffith University Tel: +61 (07) 387 57952 Fax: +61 (07) 3875 3887 E-mail: m.barker@griffith.edu.au

Proffessor Muree Boyle Prof. of Management Griffith University Tel: +61 (07) 387 57952 Fax: +61 (07) 3875 3887 <u>E-mail: m.boyle@griffith.edu.au</u>